

**MAIDSTONE BOROUGH COUNCIL**

**RECORD OF DECISION OF THE POLICY AND RESOURCES  
COMMITTEE**

Decision Made: 24 June 2015

**ANNUAL PERFORMANCE REPORT 2014/15**

**Issue for Decision**

To note the end of year Strategic Plan action updates and Key Performance indicator results for 2014/15 and to agree the Key Performance Indicators and targets.

**Decision Made**

- 1) That the performance against the 2014/15 Key Performance Indicators (KPIs) and the end of year Strategic Plan action updates, as set out in Appendix A to the Report of the Head of Policy and Communications be noted;
- 2) That the new Key Performance Indicators set and targets for the Strategic Plan 2015-20 set out in Appendix C to the report be agreed subject to the following amendments:-
  - (a) **Outcome 4: Ensuring there are good Leisure and Cultural Attractions**  
  
Remove - MCL Number of people attending the Mela (NEW)  
  
Include -User satisfaction with the Hazlitt Arts Centre (NEW)
  - (b) **Outcome 7: Promoting a range of employment opportunities and skills required across the borough**  
  
Include - Number of new businesses using the Business Hub in the Gateway Terrace (NEW)
- 3) That the Communities, Housing and Environment Committee be recommended to monitor the performance of the Commercial Waste Service.

Should you wish to refer this decision to Council, please submit a Decision Referral Form, signed by five Councillors, to the Head of Finance and Resources by: 3 July 2015
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